# ON THE TRANSITION FROM HEAVY TRAFFIC TO HEAVY TAILS FOR THE M/G/1 QUEUE: THE REGULARLY VARYING CASE 

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1. Extended proof of Lemma 3.2. This is an extended proof of Lemma 3.2 from Olvera-Cravioto et al. (2009) that includes the case when $\alpha=3$. The value $\alpha=3$ constitutes the boundary between infinite and finite variance, and results about the asymptotic behavior of $P\left(S_{n}>x\right)$ usually imply additional technical subtleties. For this reason most authors have ignored this specific value of $\alpha$.

Lemma 3.2. Let $X_{1}, X_{2}, \ldots$ be iid nonnegative random variables with $\mu=E[X]<\infty$, and $P\left(X_{1}>t\right)=t^{-\alpha+1} L(t)$ where $L(\cdot)$ is slowly varying and $\alpha>2$. Set $S_{n}=X_{1}+\cdots+X_{n}, n \geq 1$. For any $(2 \wedge(\alpha-1))^{-1}<\gamma<1$ define $M_{\gamma}(x)=\left\lfloor\left(x-x^{\gamma}\right) / \mu\right\rfloor$. Then, there exists a function $\varphi(t) \downarrow 0$ as $t \uparrow \infty$ such that

$$
\sup _{1 \leq n \leq M_{\gamma}(x)}\left|\frac{P\left(S_{n}>x\right)}{n P\left(X_{1}>x-(n-1) \mu\right)}-1\right| \leq \varphi(x) .
$$

Proof. Suppose first that $\alpha>3$ and let $\sigma(n)=\sqrt{(\alpha-2) n \log n}$. Since

$$
\frac{P\left(S_{n}>x\right)}{n P\left(X_{1}>x-(n-1) \mu\right)}=\frac{P\left(S_{n}^{*}>x-n \mu\right)}{n P\left(Y_{1}>x-n \mu\right)},
$$

where $Y_{i}=X_{i}-\mu$ and $S_{n}^{*}=Y_{1}+\cdots+Y_{n}$. Then the result will follow from Theorem 4.4.1 from Borovkov and Borovkov (2008) once we show that $(x-n \mu) / \sigma(n) \rightarrow \infty$ uniformly for $1 \leq n \leq M_{\gamma}(x)$. To see this simply note that

$$
\frac{x-n \mu}{\sigma(n)} \geq \frac{x-M_{\gamma}(x) \mu}{\sigma\left(M_{\gamma}(x)\right)} \sim \sqrt{\frac{\mu}{\alpha-2}} \cdot \frac{x^{\gamma-1 / 2}}{\sqrt{\log x}} .
$$

Since $\gamma>1 / 2$, the above converges to infinity.

Suppose now that $\alpha \in(2,3)$ and note that $P\left(Y_{1} \leq-t\right)=0$ for $t \geq \mu$. Note also that since $\bar{F}(t)=P\left(Y_{1}>t\right)$ is regularly varying with index $\alpha-1$, then $\sigma(n)=\bar{F}^{-1}(1 / n)=n^{1 /(\alpha-1)} \tilde{L}(n)$ for some slowly varying function $\tilde{L}(\cdot)$ (see Bingham et al., 1987). Then the result will follow from Theorem 3.4.1 from Borovkov and Borovkov (2008) once we show that $(x-n \mu) / \sigma(n) \rightarrow \infty$ uniformly for $1 \leq n \leq M_{\gamma}(x)$. To see this note that

$$
\frac{x-n \mu}{\sigma(n)} \geq \frac{x-M_{\gamma}(x) \mu}{\sigma\left(M_{\gamma}(x)\right)} \sim \frac{x^{\gamma}}{\sigma(x / \mu)} \sim \frac{x^{\gamma-1 /(\alpha-1)}}{\mu^{-1 /(\alpha-1)} \tilde{L}(x)},
$$

and since $\gamma>1 /(\alpha-1)$, the above converges to infinity.
We now give the proof for the case $\alpha=3$; the arguments we give here are based on an upper and lower bound. Let $1 / 2<\eta<\gamma$ and $y=x-n \mu-x^{\eta}$. Define

$$
V_{\alpha}(t)= \begin{cases}\frac{1}{t^{2}} \int_{0}^{t} u P\left(Y_{1}>u\right) d u, & \text { if } \int_{0}^{\infty} u P\left(Y_{1}>u\right) d u=\infty \\ \frac{1}{t^{2}} \int_{0}^{\infty} u P\left(Y_{1}>u\right) d u, & \text { if } \int_{0}^{\infty} u P\left(Y_{1}>u\right) d u<\infty\end{cases}
$$

and

$$
W_{\beta}(t)=\frac{1}{t^{2}} \int_{0}^{\infty} u P\left(Y_{1}<-u\right) d u
$$

Set

$$
\Pi^{*}=n\left[V_{\alpha}\left(\frac{y}{\left|\ln \left(n P\left(Y_{1}>x-n \mu\right)\right)\right|}\right)+W_{\beta}\left(\frac{y}{\left|\ln \left(n P\left(Y_{1}>x-n \mu\right)\right)\right|}\right)\right]
$$

Note that for $1 \leq n \leq M_{\gamma}(x)$,

$$
\frac{y}{\left|\ln \left(n P\left(Y_{1}>x-n \mu\right)\right)\right|} \geq \frac{y}{\left|\ln P\left(Y_{1}>x-\mu\right)\right|} \sim \frac{x-n \mu}{(\alpha-1) \ln x} .
$$

Therefore,

$$
\begin{aligned}
\sup _{1 \leq n \leq M_{\gamma}(x)} \Pi^{*} & \leq \sup _{1 \leq n \leq M_{\gamma}(x)} C n\left[V_{\alpha}\left(\frac{x-n \mu}{\ln x}\right)+W_{\beta}\left(\frac{x-n \mu}{\ln x}\right)\right] \\
& \leq C \frac{x}{\mu}\left[V_{\alpha}\left(\frac{x^{\gamma}}{\ln x}\right)+W_{\beta}\left(\frac{x^{\gamma}}{\ln x}\right)\right] \\
& \sim C \frac{x}{\mu} \cdot x^{-2 \gamma} \tilde{L}(x) \\
& \leq C^{\prime} x^{-2 \eta+1}
\end{aligned}
$$

for some constants $C, C^{\prime}>0$ and some slowly varying function $\tilde{L}$. Since $2 \eta-1>0$, then the above converges to zero, and by Corollary 3.1.7 from

Borovkov and Borovkov (2008),

$$
\sup _{1 \leq n \leq M_{\gamma}(x)} \frac{P\left(S_{n}^{*}>x-n \mu\right)}{n P\left(Y_{1}>x-n \mu\right)} \leq 1+\epsilon\left(x^{-2 \eta+1}\right)
$$

for some $\epsilon(t) \downarrow 0$ as $t \downarrow 0$.
For the lower bound redefine $y=x-n \mu+x^{\beta} \sqrt{n-1}, \beta=\eta-1 / 2$, and let $Q_{n}(u)=P\left(S_{n}^{*} / \sqrt{n}<-u\right)$; note that $y \sim x-n \mu$ as $x \rightarrow \infty$, uniformly for $1 \leq n \leq M_{\gamma}(x)$. By Theorem 2.5.1 from Borovkov and Borovkov (2008) we have

$$
\begin{aligned}
& \quad \inf _{1 \leq n \leq M_{\gamma}(x)} \frac{P\left(S_{n}^{*}>x-n \mu\right)}{n P\left(Y_{1}>x-n \mu\right)} \\
& \geq \inf _{1 \leq n \leq M_{\gamma}(x)} \frac{P\left(Y_{1}>y\right)}{P\left(Y_{1}>x-n \mu\right)}\left(1-Q_{n-1}\left(x^{\beta}\right)-\frac{n-1}{2} P\left(Y_{1}>y\right)\right) \\
& \geq C \inf _{1 \leq n \leq M_{\gamma}(x)}\left(1-Q_{n-1}\left(x^{\beta}\right)-n P\left(Y_{1}>y\right)\right)
\end{aligned}
$$

for some constant $C>0$. We will prove that the expression above converges to one. We start by noting that

$$
\begin{aligned}
\sup _{1 \leq n \leq M_{\gamma}(x)} n P\left(Y_{1}>y\right) & \leq M_{\gamma}(x) P\left(Y_{1}>x-M_{\gamma}(x) \mu\right) \\
& \leq \frac{x}{\mu} P\left(Y_{1}>x^{\gamma}\right) \\
& \sim \frac{x^{1-(\alpha-1) \gamma}}{\mu} L\left(x^{\gamma}\right) .
\end{aligned}
$$

Since $(\alpha-1) \gamma-1>0$, then the above converges to zero. Finally, choose $1<1 / \eta<\kappa<2$. Then, by Pyke and Root (1968), $E\left[\left|\hat{Z}_{n}\right|^{\kappa}\right]=o(n)$ as $n \rightarrow \infty$, so there exists a constant $C^{\prime}>0$ such that

$$
Q_{n-1}\left(x^{\beta}\right)=P\left(-S_{n-1}^{*}>x^{\beta} \sqrt{n-1}\right) \leq \frac{E\left[\left|S_{n-1}^{*}\right|^{\kappa}\right]}{x^{\beta \kappa}(n-1)^{\kappa / 2}} \leq \frac{C^{\prime}(n-1)^{1-\kappa / 2}}{x^{\beta \kappa}}
$$

It follows that

$$
\sup _{1 \leq n \leq M_{\gamma}(x)} Q_{n-1}\left(x^{\beta}\right) \leq \frac{C^{\prime} x^{1-\kappa / 2-\beta \kappa}}{\mu^{1-\kappa / 2}} .
$$

Our choice of $\kappa$ guarantees that $1-\kappa / 2-\beta \kappa=1-\kappa \eta<0$, so the above converges to zero. This completes the proof.

## References.

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